



Test Your System Monthly

When American Alert Security installed your alarm system, or if we converted your monitoring from a previous service provider, we tested all of your system components at that time to insure they were properly communicating to the central station facility.

Phone line failures, lightning or power surges, or a change in phone service (adding DSL or Internet Protocol service) may cause your normally reliable security system to become incapable of doing its job.

American Alert Security encourages all of our clients to test their systems monthly to insure their system is ready in the event of an emergency.

Here's what you can do to test your system:

1. Call the 24-hour American Alert Security central monitoring station at any of the phone numbers below, let them know you will be testing your system. Be prepared to provide them with your name, service address and pass code. (Your pass code is the secret number or word you provided on your original paperwork, that allows the monitoring center to identify you as the account holder.)
2. Close all doors and protected windows, arm your system and allow the delay time to expire.
3. Activate your alarm like an actual emergency by opening a protected door, pressing your panic or hold-up buttons, etc.
4. Allow your sirens (if an audible alarm) to sound for approximately 15 seconds to one minute and then turn off your system.
5. Call the monitoring center and announce that you are calling to check test results. The central station operator will describe the signals received.
6. Ask the operator to take the system off test.

If for any reason, the system did not communicate to our central monitoring center, please call our service department at any of the provided numbers below.

Ashtabula
992-1505

Chardon
285-9322

Conneaut
599-2381

Geneva
466-7233

Perry
259-1739

Willoughby
951-6774

Toll Free
800 852-2482